

WRCC ANNUAL REPORT 2023/24



Over £80,000 of investment from WRCC reserves to get CFF operational

- 6 jobs protected (following closure of previous meals-on-wheels provider)
- 7 new jobs created
- 7 new cars
- Grew CFF from 70 customers to just over 100 in first 4 months of operation
- 365 days a year operation, including deliveries to customers on Christmas Day, Boxing Day and New Years Day.



Delivered 325 trips for 70 different community groups

- Communities taking advantage of the service included:
 - youth groups
 - young carers groups memory clubs
 - primary schools and
 - hospices.



In 2023, our Rural Housing Enabling service celebrated its 20th anniversary

- Over 230 communities have been supported with a housing needs survey
- Over 250 homes have been delivered in that time



The syndicate saved over £56,000 against average prices

- Over 800 residents from across Warwickshire and Solihull are part of the WRCC oil buying syndicate.
- 1237 orders were placed in the year, totalling over 927,000 litres of kerosene.



Over 18,000 visits were made to Warm Hubs during the year

- WRCC supported 14 permanent Warm Hubs and an additional 71 Winter Warm Hubs
- The hubs provide a safe and warm place for people to meet, social and gain information about local services and support.
- The mobile warm hub also visited a further 13 rural locations during the year.
- 14 slow cooker course were run in Warm Hub venues across the county, in partnership with Warwickshire County Council.
- We are grateful for the support of Cadent Gas for this work.



New website launched as an "information hub"

- Individual support and advice for village halls across the county
- 7 online training sessions
- 2 in person network events
- Facebook group with over 200 members